

Update Series on Child Health 2018

15 September 2018



Recent Progress on the Hong Kong Children's Hospital (HKCH)

By Dr T L LEE

Milestones

Government announced in **Policy Address** to study the establishment of a Centre of Excellence in Paediatrics



Consultation

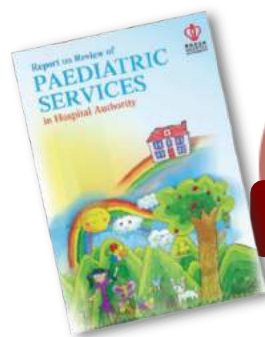


Centre officially named as **Hong Kong Children's Hospital**



Site handover in Feb;
phased service commencement from Q4

2018



Report on Review of Paediatric Services in Hospital Authority published



Funding approved by Legislative Council



Construction works completed



Overview

- Located in Kai Tak Development Area
- Two 11-storey buildings
 - Training & Research Tower (Tower A)
 - Clinical Tower (Tower B)
- Capacity of 468 inpatient and day beds
- Operating theatres, ambulatory care centre, specialist outpatient clinic, integrated rehabilitation centre
- Research, teaching and training facilities (e.g. laboratories, simulation training centre, clinical trial centre, auditorium, library)



教學及科研大樓 (A座)			臨床服務大樓 (B座)		
10/F	辦公室	天橋	職員設施	10/F	
9/F	病理學部、科研實驗室、醫院圖書館		醫生辦公室、衛生署醫學遺傳服務	9/F	
8/F	科研實驗室		臨床研究中心、電生理檢查中心、私家病房	8/F	
7/F	病理學部、臨床化驗室	天橋	綜合病房	7/F	
6/F	病理學部、臨床化驗室		外科中心、腎科中心、血液及腫瘤科中心	6/F	
5/F	病理學部、醫療信息及病案管理部、資訊科技部		血液及腫瘤科中心	5/F	
4/F	麻醉及全期手術醫學科	天橋	新生兒深切治療部、新生兒特別護理部、日間化療中心、家屬留宿房、彩虹綠洲	4/F	
3/F	手術室		兒童深切治療部、心臟科中心、綜合病房	3/F	
2/F	綜合復康中心		日間醫療中心、放射科	2/F	
1/F	演講廳、模擬培訓中心	中央復康花園	專科門診	1/F	
G/F	病人資源中心、祈禱室、殮房		詢問處、繳費及登記處、藥劑部、病人聯絡辦公室、餐廳	G/F	
B/F			停車場	B/F	

* 服務及設施將分階段啟用





A Children-centred and Family-friendly Hospital

Environment

- Colourful décor, abundant greenery, natural light and harbourfront view
- Eight animal characters perform wayfinding function in an intriguing way
- Non-institutional, home-like environment with friendly ambiance
- Help relieve fear and stress to create a better patient experience



Ward Features

- Foldable beds for parents to accompany their children overnight
- Communal dining and play area for patients
- Family pantry for parents to take a break and support each other
- Wi-Fi coverage for Internet access



Parents' Quarters

- For parents of children under intensive care / isolation



Specially Designed Medical Equipment

Hydrotherapy Pool	MRI	CT Scanner
<ul style="list-style-type: none">Adjustable floor to cater for patients of different heightsLighting effects to alleviate stressUnderwater camera provides instant training feedback	<ul style="list-style-type: none">Noise reduced by 90%MRI compatible incubator for scanning newbornsCartoon décor and audiovisual aids as distractionSimulator to rehearse scanning process for higher success rate	<ul style="list-style-type: none">Radiation dose reduced by more than halfWorld's fastest rotation time allows free breathing and reduces motion blur so that sedation can be avoided



Central Rehabilitation Garden

- Rehab activities
- Horticulture therapy
- Performances



Other Supporting Features

- Staircases, railings, toilet seats and wash basins appropriate to children's height
- Baby care rooms
- Collaborate with Red Cross Hospital Schools to provide teaching to patients with designated classroom
- Collaborate with NGOs and volunteers to organize a wide range of activities and provide play therapy



Clinical Services



Existing Paediatric Network

Public paediatric services in Hong Kong are currently provided by the paediatric departments of 13 regional hospitals under the Hospital Authority



New Hub-and-Spoke Model

Hong Kong Children's Hospital

- Tertiary referral centre for complex, serious and uncommon paediatric cases requiring multidisciplinary management
- Provide diagnosis, treatment and rehabilitation for patients in need from birth to 18 years of age territory-wide
- Pool together expertise to strengthen research and training regarding paediatric and genetic diseases
- No A&E / general outpatient clinic, all patient cases must be referred by public hospitals or private doctors



HKCH and regional hospitals will form a coordinated and coherent service network, enhancing the quality of the overall public paediatric services

Paediatric departments in 13 regional hospitals

- Provide secondary, acute, emergency and community paediatric care



Phased Service Commencement

- ◆ HKCH will commence operation by phases to ensure patient safety, service quality and smoothness in operation
- ◆ **Specialist outpatient clinic will open first in Q4 2018**

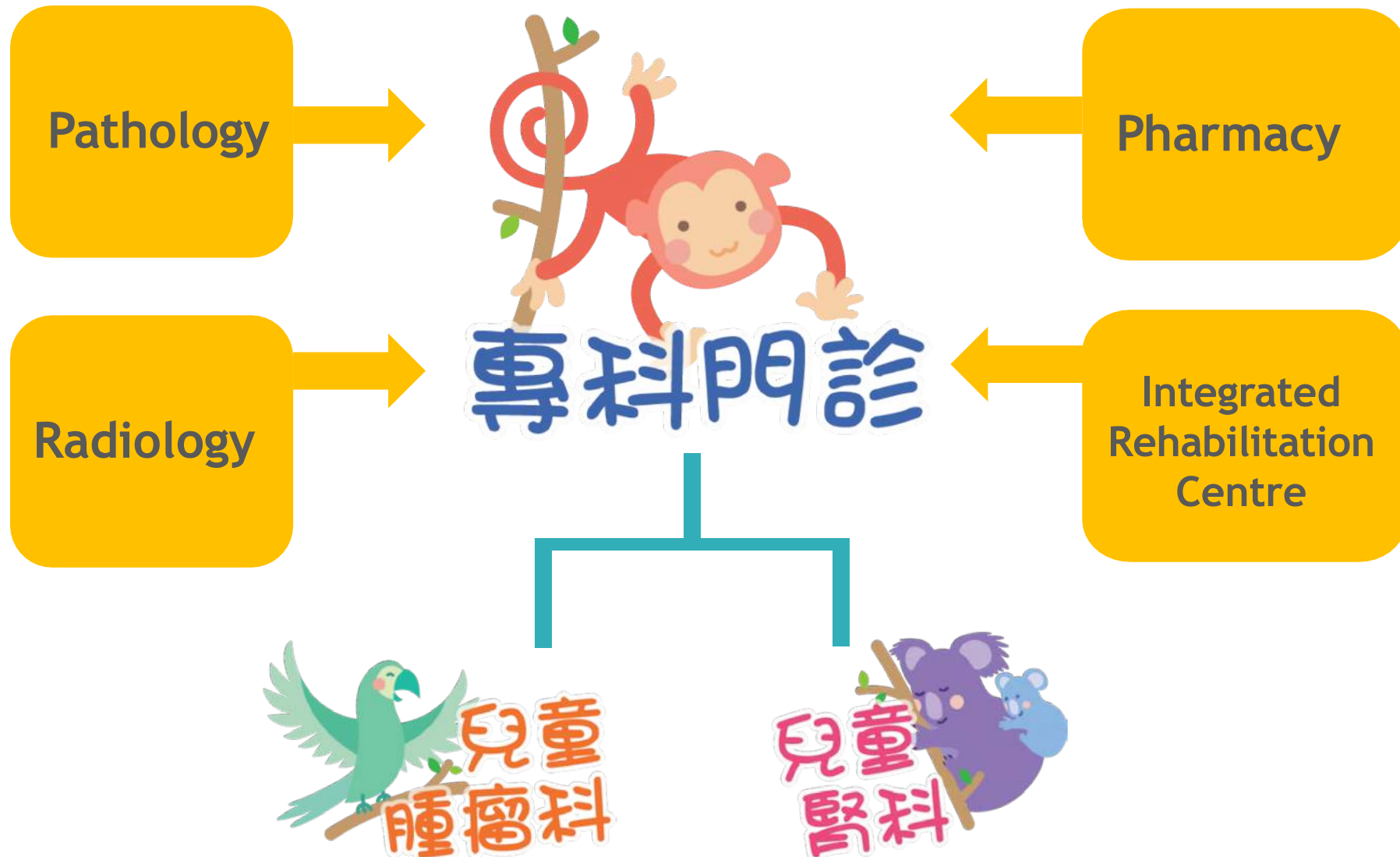


Commence Service by Phases

- HKCH will commence service **by phases starting from 18 Dec 2018** to ensure patient safety, service quality and smoothness in operation
- Specialist outpatient service will begin first, followed by the gradual opening of inpatient service



Clinical Services Available in Q4 2018



Achieve Excellence in Paediatrics

Enhance service standard

- Concentrate caseload, expertise, advanced equipment
- Accumulate clinical experience
- Foster paediatric sub-specialties development
- Align treatment protocols
- All healthcare professionals are paediatric-focused

Promote research

- Collaborate closely with universities to pursue basic and translational research on paediatric and genetic diseases
- Dedicated infrastructure such as research laboratories, clinical trial centre, simulation centre, auditorium

Strengthen training

- Designated funding for overseas and local training
- All resident trainees must undergo training in HKCH
- Healthcare staff in the paediatric network can be transferred and rotated flexibly, bringing experience and skills back to regional hospitals

Better patient experience

- Children-centred and family-friendly facilities and services
- Benefit all needy patients in Hong Kong



Communication

- **HKCH Website**

www.ha.org.hk/hkch

網站換新裝

New look for our website

為使醫院網站更切合病童及家長需要，我們最近更新了網頁設計，添加豐富內容，除介紹醫療服務資訊及提供求診、住院、探訪的實用貼士外，更有卡通短片，讓大眾對我們了解多一點。歡迎瀏覽 www.ha.org.hk/hkch。

To better meet child patients and parents' needs, we have recently enriched our website with a brand new look! Besides detailed introduction of clinical services and useful tips on attending follow-up appointments, hospitalisation and visiting arrangements, there is also a cartoon for the public to know more about us. We welcome you to visit the website at www.ha.org.hk/hkch.



香港兒童醫院網站換上新裝，內容更為豐富

Frontpage of the brand new website



可愛卡通短片介紹醫院服務

Learn more about our service by watching this cute animation



Communication

• HKCH Newsletter

http://www31.ha.org.hk/hkch/tch/hospital/media_publications.htm



香港兒童醫院
Hong Kong Children's Hospital

二零一八年八月 AUGUST 2018
第九期
ISSUE 09
通訊
NEWSLETTER



**院長的話
啟航！**

香港兒童醫院將按預計劃，即期於今年第四季開院。一直以來，我部強調「病人安全」是我們醫療服務開辦的大前提，必須謹慎部署，按部就班。因此，醫院啟用初期會先接收腫瘤科及婦科專科門診的穩定病人，目的是確保所有運作環節配合，此為病童提供高質量的服務以及方便、流暢的醫療體驗。

病童來看病看似簡單，但整個過程由交通、登記、分流、診症、抽血、覆診、化驗、放射檢查、收費、取藥至預約下次診症等步驟，當中涉及多個系統，若不同部門之間與後勤人員的溝通，我們最近舉行了演習，模擬病人入診情況，從而檢討如何細節商業改善，同時評估風險，則訂應變措施。

這一切準備工作，都是為了同年引入更多專科，擴展住院、日間、手術及深切治療等服務打好基礎，相比運作一個專科門診，屆時進出的過程將會更加複雜，人力物力要求更高，並要处理好其他醫院調度服務和醫護團隊的溝通，肯定挑戰重重，專科門診啟用在即，全院上下都已為下一個目標奮戰，沒有一刻鬆懈。

在此我衷心感謝管理局及各醫院的支持協助，祝願醫院開業順利，為華僑病童們必定全力以赴。

香港兒童醫院行政總監李卓生 醫生



**Message from HCE
Time to start sailing!**

The HKCH will commence services by phases starting the fourth quarter of this year. When planning for the commissioning schedule, patient safety has always been our top consideration. Therefore, we will begin by taking stable follow-up cases of oncology and nephrology. This is to ensure that everything will run smoothly and we can offer a quality and convenient service to our patients before we gradually expand to other areas.

Going to a doctor in an outpatient setting is not as simple as it sounds. Patients will go through many procedures including travelling, registration, triage, examinations, consultation, blood-taking, imaging, payment, collecting medications and booking for the next appointment. It involves plenty of IT systems and staff communications. We conducted a drill recently on the whole workflow to iron out any possible issues and draw up contingency plans.

Opening of the specialist outpatient clinic will lay a good foundation for the introduction of more specialties and inpatient service next year, which will be even more complicated. Among all the challenges, we have to ensure seamless transition of patient services and clinical teams from various regional hospitals. Everyone at HKCH has been working hard towards the same goal.

I must take this opportunity to thank the HA Head Office and all the doctors for their full support. I look forward to a safe start and we will make an all-out effort to serve our children.

Dr Lee Tsz-ling, HKCH Hospital Chief Executive



多個部門參與演習，測試專科門診病人入診流程
Various hospital departments participate in the drill to examine the patient flow in the specialist outpatient clinic

關於香港兒童醫院

[首頁](#) > [關於香港兒童醫院](#) > [資訊及多媒體](#) > [刊物](#)

刊物

《香港兒童醫院通訊》

2018年8月	第9期
2018年4月	第8期
2017年10月	第7期
2017年6月	第6期
2017年1月	第5期
2016年7月	第4期
2016年1月	第3期 (英文版)
2015年10月	第2期 (英文版)
2015年7月	第1期 (英文版)

(Issue 9. Aug 2018)



交通配套

現時途經香港兒童醫院的公共交通路線：

- 專線小巴86號 (九龍灣德福花園開出)
- 城巴22號 (九龍塘又一城開出)
- 九巴5R號 (觀塘apm開出)

運輸署計劃開設的新專線小巴路線：

路線	預計通車時間
油塘油麗邨	2018年第四季
秀茂坪商場	2018年第四季



Thank You



香港兒童醫院
Hong Kong Children's Hospital

