

明興商行香港有限公司

Ming Xing Investments Co., Ltd.

香港上環皇后大道中 237 號太興中心第一座 15 樓
15/F, Tera Centre, Tower 1, 237 Queen's Road Central, Hong Kong
Tel: 2851-3297 Fax: 2851-3108

Application

For Application the applicant has to:

I) complete the "Application Form";

(The preset "Vehicle Registration No." on the Application Form is used to verify whether the vehicle at the petrol station is authorized to purchase fuel by using the StarCard. It means both "Vehicle Registration No." must match.)

2) complete the "Direct Debit Authorisation Form";

leave the "Name of debtor" and "Debtor's Reference" blank;

II. If any amendment has been made on the form, please initial at where the amendment has been made;

III. the monthly limit on the "Direct Debit Authorisation Form" should be equal to twice of the total limit on the "Application Form";

3) return both forms with the documents required to our office by mail.

Products

The Card can be used to purchase gasoline or diesel, and cannot be used to purchase other products and services, e.g. car wash, oil change, and etc.

Payment

Card-holder may use the "StarCard" to purchase fuel from any Caltex station in Hong Kong immediately after they have received the card. *The card-holder will receive a slip from the station which shows the details of that transaction. However the price shown on the slip is the retail price instead of the discount price.* A statement, which shows the details regarding the card-holder's account (with the amount after discount which we will debit the card-holder's account), will be sent to the card-holder at the beginning of the succeeding month. The amount will be debited from the card holder's designated bank account on the twenty-fifth day of the ensuing month.

e.g. the total amount for fuel purchased in July will usually be debited on 25th August.

Bonus Point

It depends on Caltex policies, the cardholders of StarCard issued by Ming Xing Inv. Co., Ltd. may or may not be entitled to the point cumulation plan for souvenirs offered to cardholders of StarCard issued directly by Caltex. However, Caltex sometimes offer alternative plan for in-direct customs to exchange souvenirs.

Lost or Damaged Star Card

For *Lost Card, Damaged Card*, the card holder may contact us by fax and we will arrange with "Caltex" to re-issue a card to the card holder.

Amendment of Details

For amendment, e.g. change of vehicle, the card holder may inform us by fax with the registration document of the vehicle.

Card Cancellation

For Card Cancellation, the card holder may contact us by fax (Fax No.: 2854-0858).

Card Renewal

The Card will be re-newed automatically within the month of expiry. However the card will not be re-newed if it is inactive (without transaction in 3 consecutive months).

Further Inquiries

For any queries, please contact our hotline at 2851-3297.

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申請須知:

申請人須知:

I) 填妥 "申請表";

(設定於申請表上之 "車輛登記號碼" 將作為 証實當時在油站內之車輛受權使用該 "加德士能源卡" 購買燃油, 即設定之車輛登記號碼必須與當時在油站內之車輛 "車輛登記號碼" 相同。)

2) 填妥 "直接付款授權書";

I. 填妥 "債務人之姓名" 及 "債務人參考";

II. 若有任何修改, 請在修改位置劃加簽;

III. 在 "直接付款授權書" 上設定之 "每月付款之限額" 須等於油卡申請表上設定之限額總數之兩倍;

3) 將兩表格連同所需之文件副本寄回敝公司。

產品

該油卡可用於購買汽油及油渣, 但不能用作購買其他產品及服務。

例如: 洗車服務、更換機油等。

付款

在收到油卡後, 持卡人即可使用該 "加德士能源卡" 在香港任何一個 "加德士" 加油站購買燃油。油卡持有人將會從油站收到一張顯示該次交易細節之單據, 但在該單據上顯示之價格為零售價, 而非折扣價。顯示有持卡人賬戶細節 (包括將會在持卡人戶口扣取之總金額) 月結單將會在購買燃油後下一個月之月初寄給持卡人。該金額將會在購買燃油後下一個月之第 25 天從持卡人戶口扣取。

例如: 在 7 月購買燃油之油款總金額將會在 8 月 25 日扣取。

積分獎賞

總敝公司發出之 "加德士能源卡" 持有人, 將按 "加德士" 之政策, 可享有或不能享有, 由 "加德士" 直接發出之 "加德士能源卡" 持有人之積分獎賞計劃。

遺失或損壞之 "能源卡"

有關油卡之遺失或損壞事宜, 油卡持有人可直接傳真通知敝公司, 敝公司將與 "加德士" 安排重新發卡與油卡持有人。

更改資料

如變更個人資料 (如更換車輛), 油卡持有人可連同 "車輛登記文件" 直接傳真通知敝公司。

取消油卡

如欲取消油卡, 油卡持有人可直接傳真通知敝公司 (傳真號: 2854-0858)

油卡更新

油卡會在屆滿月內自動更新, 但若該油卡為非活躍使用中油卡 (即連續 3 個月沒有交易記錄), 油卡將不會被更新。

查詢

如有任何疑問, 請致電敝公司之熱線電話 2851-3297。